

Aftersales LINK :-

In order to start your claim please follow the following steps and complete where necessary. Please note you will require supporting documents such as your most recent service carried out on the vehicle and the current mileage. Current mileage can be evidenced in the form of a photo or in garage reports.

Step 1)

Take your vehicle to your chosen VAT registered garage to have a diagnostics test carried out. Please ensure the diagnostics report can be obtained via email or in paper format.

Step 2)

Once your diagnostics has been carried out and obtained in the specified format, please ask the garage to provide you with a quotation for the works showing a break down of parts and labour costs.

Step 3)

Use the 'contact us' form below to forward the relevant information to us and your warranty provider for the claim to be opened. Should any further information be required you will be contacted.

Contact us

First name: Surname: Vehicle Reg: Contact number: Email address:

Brief description :-Of how the fault occurred i.e. Warning light illuminated when driving, Any new noises and where it is coming from etc.

Upload supporting documents here (please note if we do not receive all of the following documents we will not be able to proceed with opening your claim)

Most recent service:

Current Mileage:

Diagnostics Report:

Work Quotation:

Helpful information:

All mechanical works including diagnostics must be carried out by a VAT registered garage.

Diagnostics are to be paid for in full by the consumer

10% of all approved claims must be covered by the consumer i.e total claim amount £750

Warranty first will cover £675 consumer to cover £75.

Do not authorise any work to be done until Warranty have given you the approval

Please contact warranty first directly to get updates on your claims progress 0330 094 5321